

Schedule A		Service
	G	Records Management
Records-1		Identification of Books and Records
Records-2		Separation and Transfer of Books and Records
	H	IT Transition Services
IT-1		Business Application Services
IT-2		Collaboration Services (E-Mail)
IT-3		Data Centers
IT-4		Client Services
IT-5		Contracts and Licenses
IT-6		Infrastructure Services
IT-7		Networking Support
IT-8		IS Energy Management Systems (EMS)
IT-9		Security Services

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS								
						A	B	C	D	E	F	G		
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent) (per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(ii)).	Meeting minutes (per Settlement V.C.2 a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(i))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(ii))
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (March 2014 - Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/29/2014
Invoice #: 800074325
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2014
Nov 2013 through Feb 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	3,831.38	2,546.80	6,378.18	6,378.18
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	3,831.38	2,546.80	6,378.18	6,378.18
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	-	-	-	-
Resource & Workload Planning	-	-	-	-	-	-	-
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	395.64	-	395.64	395.64
Sub Mtnc Programs /Engineering	-	-	-	5,266.87	-	5,266.87	5,266.87
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	-	-	-	-
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	249.93	(176.50)	73.43	73.43
Relay & Protection	-	-	-	9,774.66	-	9,774.66	9,774.66
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	-	-	-	-
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	36,902.72	-	36,902.72	36,902.72
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	-	-	-
Meter Ops/Meter Shop	-	-	-	-	-	-	-
Reliability Planning	-	-	-	-	2,291.50	2,291.50	2,291.50
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	489.16	489.16	489.16
Operations	-	-	-	52,589.82	2,604.16	55,193.98	55,193.98
Energy Efficiency	-	-	-	131.56	-	131.56	131.56
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	131.56	-	131.56	131.56
Network Control	-	-	-	13,259.36	-	13,259.36	13,259.36
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	17,090.01	17,090.01	17,090.01
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	13,259.36	17,090.01	30,349.37	30,349.37
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	-	-	-
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	-	-	-
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	3,399.48	(3,399.48)	-	17,026.42	-	17,026.42	17,026.42

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/29/2014
Invoice #: 800074325
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2014
Nov 2013 through Feb 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Meter Rdg, Billing & Payment Processing	(82,430.14)	-	(82,430.14)	39,901.13	-	39,901.13	(42,529.01)
Collections Support	-	-	-	-	-	-	-
New Business Admin	-	-	-	4,825.45	-	4,825.45	4,825.45
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	(454.38)	-	(454.38)	(454.38)
Customer Service	(79,030.66)	(3,399.48)	(82,430.14)	61,298.62	-	61,298.62	(21,131.52)
General	-	-	-	85.55	-	85.55	85.55
Regulatory Reporting	-	-	-	-	-	-	-
Regulatory Support	-	-	-	85.55	-	85.55	85.55
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	4,846.84	(11,057.71)	(6,210.87)	62,969.97	5,701.34	68,671.31	62,460.44
Collaboration Services	-	-	-	-	-	-	-
Data Centers	2,409.85	507.95	2,917.80	-	-	-	2,917.80
Client services	2,731.60	-	2,731.60	-	-	-	2,731.60
Contracts & Licenses	33,045.43	(29,525.55)	3,519.88	(12,577.11)	48,669.09	36,091.98	39,611.86
Infrastructure Services	(32,279.82)	(9,284.78)	(41,564.60)	38,787.20	23,288.27	62,075.47	20,510.87
Networking Support	224.41	1,455.37	1,679.78	-	-	-	1,679.78
EMS/SCADA	7,704.63	849.06	8,553.69	1,688.09	-	1,688.09	10,241.78
Security Services	-	-	-	-	-	-	-
IT	18,682.94	(47,055.66)	(28,372.72)	90,868.15	77,658.70	168,526.85	140,154.13
TOTAL	(60,347.72)	(50,455.14)	(110,802.86)	222,064.44	99,899.67	321,964.11	211,161.25

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

Nothing to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report